



Leadership & Hiring in Adaptive Organizations

Team Meeting Agenda

Online: 8 am to 12 pm PDT, 9-10 June 2021

Adaptive leadership builds adaptive organizations.

Building an adaptive organization – one that thrives on change – requires a shift in mindset away from rigid hierarchies and top-down decision making. How does our leadership style change when we focus on creating value in a demand-driven way? What can we do to encourage trust and abundance on our teams? How does that impact our hiring decisions?

DAY 1: Wednesday, 9 June

- 8:00 Welcome and Introductions - *Kelly Murray, Consortium for Service Innovation*
- 8:50 Break
- 9:00 Decision-Making and Leadership in Adaptive Organizations - *Matt Seaman, Consortium for Service Innovation*
- 10:00 Validating the Hiring Framework: Working Group Update - *Kelly Murray, Consortium*
- 10:45 Break
- 11:00 How do we know we're hiring the right people? Once we have the right people, how do we create the conditions in which they want to stay? - *Group Discussion*
- 12:00 Adjourn

DAY 2: Thursday, 10 June

- 8:00 Welcome Back - *Matt Seaman, Consortium for Service Innovation*
- 8:15 Interview with Steven Scott, Director of Emerging Talent at Akamai
- 9:00 Set up Open Space: Attendees build the agenda based on their most pressing topics. - *Matt Seaman, Consortium*
- 9:30 Break
- 9:45 Open Space Session One
- 10:30 Break
- 10:45 Open Space Session Two
- 11:30 Summary & Wrap Up
- 12:00 Adjourn